

Council Committee Meeting Agenda



Human Services and Community Safety

Council Committee Meeting Agenda

Virtual Meeting

January 28, 2022

12:00pm

Members of the City Council will attend virtually.

Ways to connect:

1. On your computer/tablet (*Recommended*)
 - a. Click this [link](#) to register; or
 - b. Click this link www.tempe.gov/hscs or copy and paste into your browser
 - c. Click "Join the Virtual Meeting"
 - d. Enter "HSCS" in the prompt "enter the meeting password"
2. On your phone – Dial in +1 408-418-9388; access code 2496 852 2720

Register to speak during Public Comments agenda item:

At least 1 hour prior to the start of the meeting you must submit a public comment card by clicking this [link](#).

For further accommodations or information please contact, Timothy Gomez at timothy_gomez@tempe.gov or 480-350-8816

Due to concerns over exposure to the coronavirus, the City has implemented measures to protect our community including the closing of Council Chambers and limiting public attendance to electronic means only. Members of the public may attend the meeting virtually through Cisco Webex Events or view the meeting recording by visiting www.tempe.gov/clerk for more information.

1. CALL TO ORDER/ ROLL CALL

2. REVIEW MEETING MINUTES

3. **PUBLIC COMMENTS** - The committee welcomes public comment. According to the Arizona Open Meeting Law, the Committee may only discuss matters listed on the agenda. Matters brought up by the public under public appearances that are not listed on the agenda cannot be discussed by the Committee. A 3-minute limit per person will be in effect.

A. Comment Cards Submitted

4. COMMITTEE SESSION ITEMS

A. Current Items and Updates

1. Presentation on Vision Zero Update
2. Presentation on Family Advocacy Center Update
3. Presentation on Homeless Solutions Update

B. New Items for Consideration

1. Examine Presentations for February 25th Council Committee Meeting

C. Announcements

1. No new announcements

5. **NEXT MEETING DATE:** Friday, February 25, 2022 at 12:00pm
6. **ADJOURN**

VISION ZERO UPDATE

Human Services and Community
Safety Council Committee

January 28, 2022



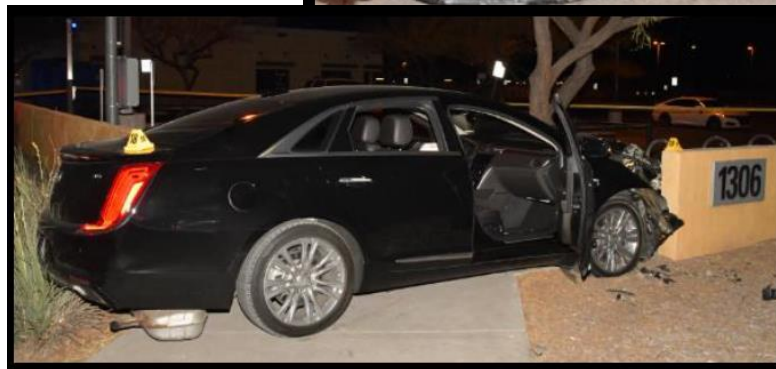
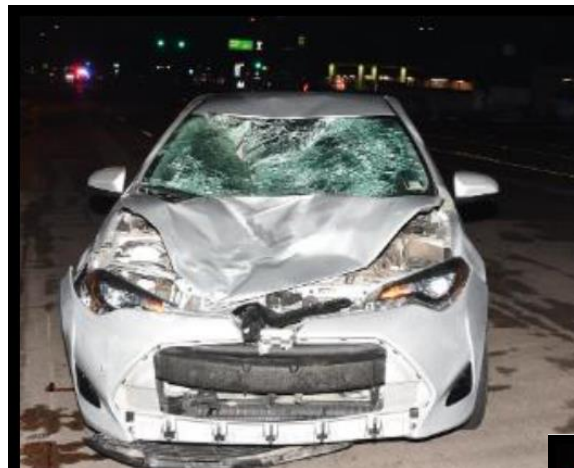
A Clear Goal of Eliminating Traffic Fatalities and Severe Injuries

- Performance Measure:
 - **1.08: Achieve a reduction in the number of fatal and serious injury crashes to zero.**



Safe & Secure
Communities

Traffic Related Tragedies



Fatalities and Serious Injuries



- Since 2015...

128 total fatalities

- 92 people in vehicles
- 28 pedestrians
- 8 cyclists



What is Vision Zero?

It's a traffic safety policy that is focused on achieving safety for **all road users**.

Key principles:

- Traffic deaths and severe injuries are **preventable**.
- Crashes will occur, but **severity** can be reduced.
- Safety is **everybody's** responsibility.





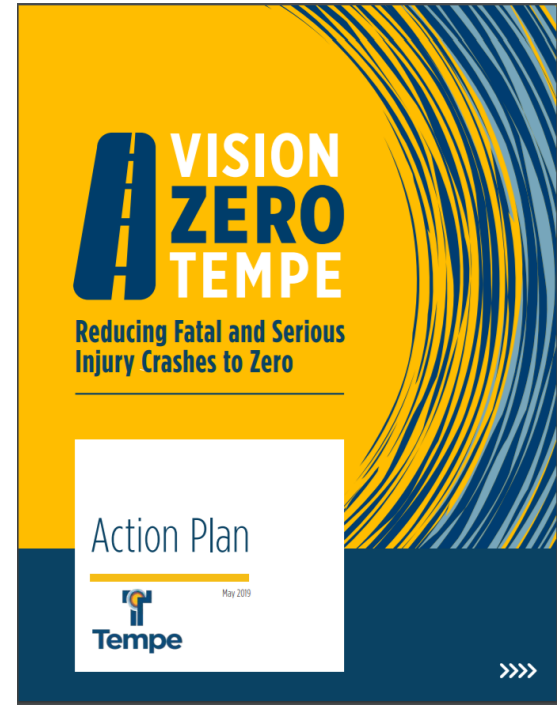
Vision Zero Action Plan

Action Plan was completed in May 2019

- Posted on City's website under Vision Zero
- www.Tempe.gov/VisionZero

The program takes a three-prong approach that includes:

- Engineering
- Enforcement
- Education





Tracking Vision Zero Initiatives and Goals

Action Item	Description	Lead Agency	Vision Zero Year	Continuation or Enhancement of Existing Program?	
				Action Item	Description
G.1	Provide residents with an annual Vision Zero report.	Traffic Engineering	Annual		
G.2	Invest in neighborhood traffic calming.	Traffic Engineering	1		
G.3	Continue to analyze safety data annually to identify high severity crash areas and implement countermeasures at prioritized locations.	Traffic Engineering	1	Int.3	Implement leading pedestrian intervals (LPI's) at select intersections.
G.4	Initiate a citywide speed limit evaluation with the safe systems approach to incorporate other critical factors, such as crash history and the safety of people walking and bicycling.	Traffic Engineering	1	Int.4	Proactively identify locations where sight visibility is obstructed.
G.5	Identify partners to develop and market training (on-line and/or classroom) for transportation safety that targets all road users and all ages (Example: how traffic is evolving).	Community Relations	2-3	Int.5	Conduct regular red light enforcement and education campaigns.
G.6	Warn and educate road users of high severity crash areas (Example: zero tolerance safety corridors).	Community Relations / Police / Traffic Engineering	1	B.1	Identify locations that could benefit from positive guidance to bicyclists and drivers including bike lanes, sharrows and signs
G.7	Initiate a multidepartment Fatal Crash Review Committee.	Police / Traffic Engineering	1	B.2	Coordinate bicycle and pedestrian expert reviews of project designs.
G.8	Improve data sharing between the Transportation Division and Police Department. Migrate to electronic crash reporting software (example: TRACS).	Police / Transportation Division	1-2	B.3	Identify locations that could benefit from new and/or improved bicycle detection.
G.9	Distribute educational "top 10" Vision Zero education door hangers to ASU dorms and Tempe multifamily residential units.	Community Relations	1-2	P.1	Develop guidelines for installation of high visibility crosswalks (May include shared use path crossings and school areas).
G.10	Obtain and deploy mobile VMS boards to educate drivers and support Police Department efforts.	Police	1	P.2	Identify corridors that could benefit from the installation of raised medians and pedestrian refuge islands.
Int.1	Identify intersections for low cost pedestrian and bicyclist safety countermeasures (e.g., pavement markings, signal timing, signs)	Traffic Engineering	1	P.3	Identify locations with excessive pedestrian delay at signalized intersections and examine opportunities to improve pedestrian wait time.
Int.2	Identify intersections that could benefit from converting to protected left turns.	Traffic Engineering	1	P.4	Identify locations that could benefit from grade separated pedestrian crossings.
				P.5	Educate pedestrians that they can be the victims of distraction and provide smart behaviors to adopt.

G - General Int - Intersections B - Bicycles and Scooters P - Pedestrians N - Night Time
 Imp - Impairment R - Inexperienced and Very Experienced Road Users D - Distraction

Action Item	Description	Lead Agency	Vision Zero Year	Continuation or Enhancement of Existing Program?
P.6	Initiate an annual or biennial comprehensive bicycle/ pedestrian/scooter count program.	Transportation Planning	2-3	Yes
N.1	Identify non-signalized marked crosswalks that could benefit from additional lighting.	Traffic Engineering	1	Yes
N.2	Analyze lighting conditions at high crash locations and improve deficiencies.	Traffic Engineering	1	Yes
N.3	Develop implementation plan to convert all city street lighting to LED (4,000K for all collectors and arterials).	Transportation Maintenance	1	Yes
N.4	Provide free bicycle lights, reflectors, reflective backpack clips and/or other safety giveaways to improve visibility through community outreach events.	Police / Community Relations	1	Yes
Imp.1	Promote safe driving options, including transit, rideshare and taxis.	Community Relations	1	Yes
Imp.2	Provide visible pick-up/drop-off zones and enhance the convenience of rideshare and taxis in the downtown and during special events.	Traffic Engineering	1	No
Imp.3	Continue to and expand engagement with businesses and establishments that serve/provide alcohol and drugs (pharmacies, medical marijuana dispensaries) to be an increased part of the solution.	Community Relations/ Police	1	Yes
R.1	Promote alternative mobility options (like rideshare) to older drivers and adults caring for their parents or other relatives that are older drivers.	Community Relations	1	Yes
R.2	Improve driver compliance by converting "24 hour" 35 MPH high school zones to time-of-day with flashing warning lights.	Traffic Engineering	1	No
R.3	Develop guidelines for installation of additional pavement markings and signs to enhance school zones.	Traffic Engineering	1	Yes
R.4	Evaluate transportation needs of older residents to ensure mobility as they age in place.	Traffic Engineering / Community Relations	2-3	Yes
D.1	Advocate for the Arizona state legislature to adopt legislation that bans texting while driving and is enforceable as a primary offense.	All	1	No
D.2	Modify city code to ban the use of electronic devices while driving requiring drivers to use "hands free" electronic devices.	City Council	Complete	Yes

Tracking Vision Zero Initiatives and Goals



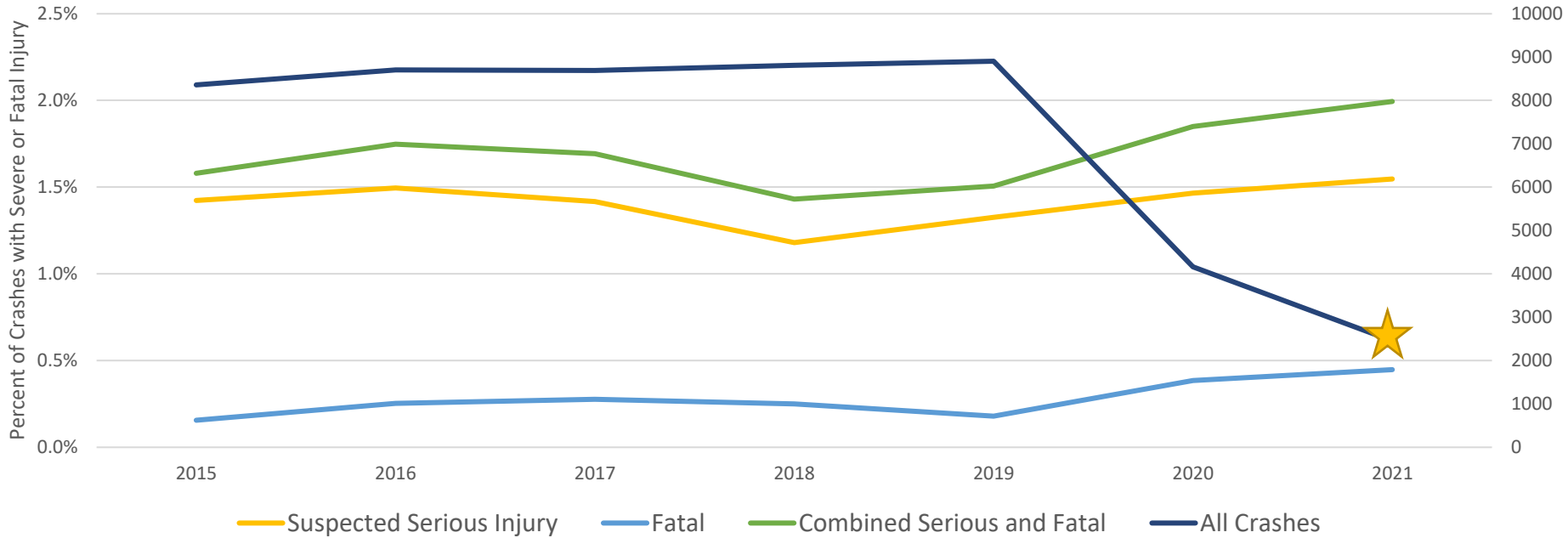
Tracking Trends in Fatal and Severe Injury Crashes



- 2020 saw a sharp drop in the number of crashes due to reduction in travel

Crashes Resulting in Fatal Injuries
Jan. to Dec. 2020: 16
Jan. to June 2021: 11

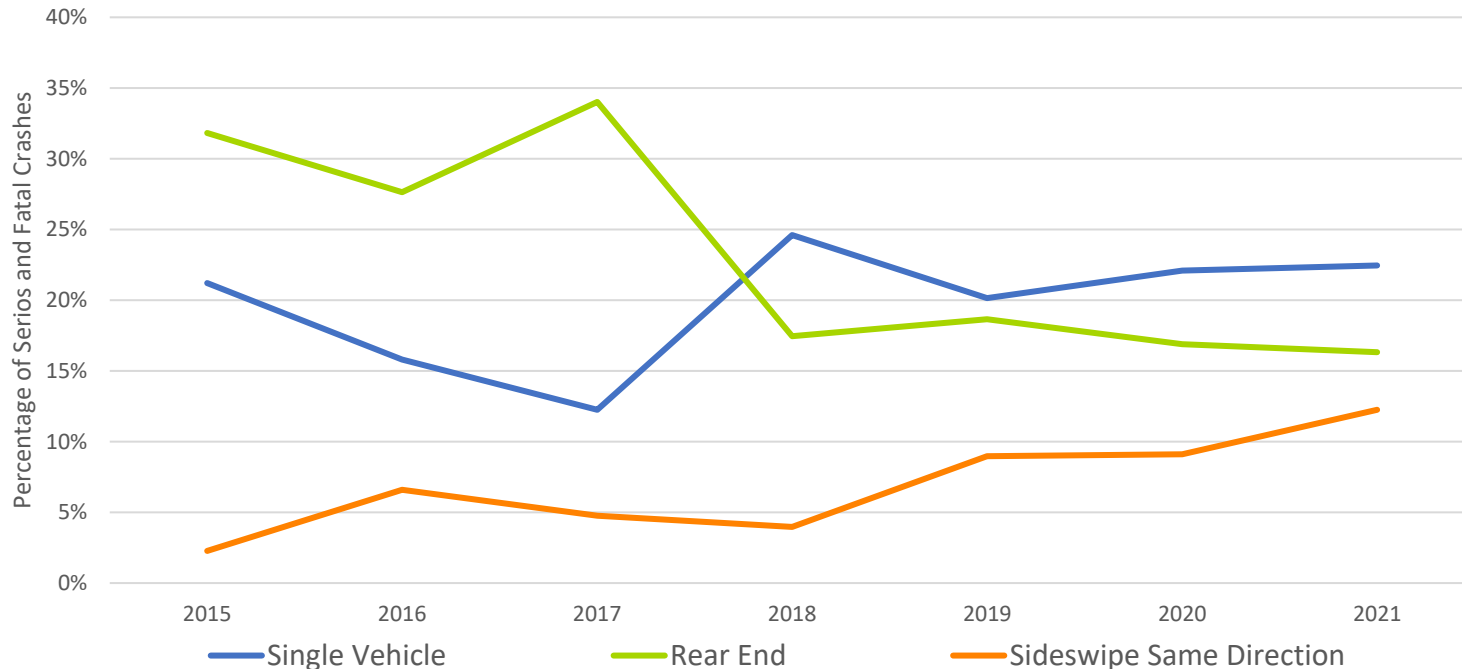
Crashes Resulting in Serious Injuries
Jan. to Dec. 2020: 61
Jan. to June 2021: 38



Tracking Trends in Fatal and Severe Injury Crashes



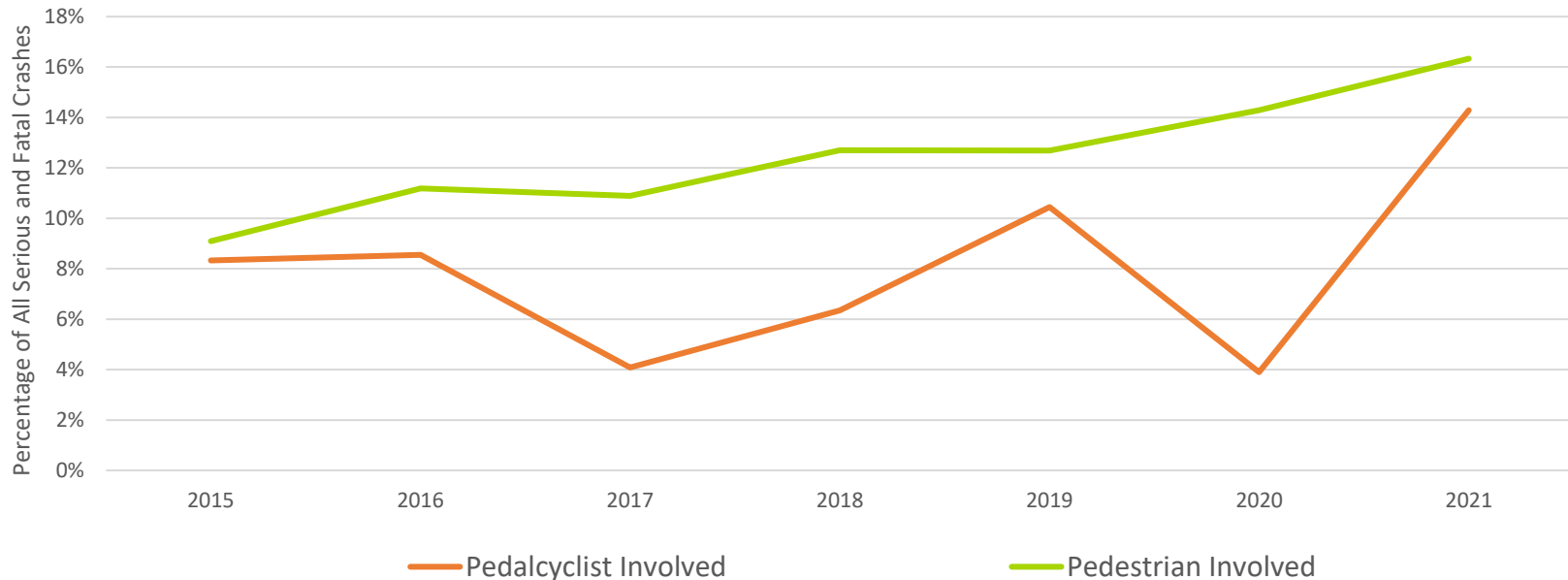
- Rear Ends: **Reducing**
- Single Vehicle and Sideswipe (same direction) crashes: **Increasing**



Tracking Trends in Fatal and Severe Injury Crashes



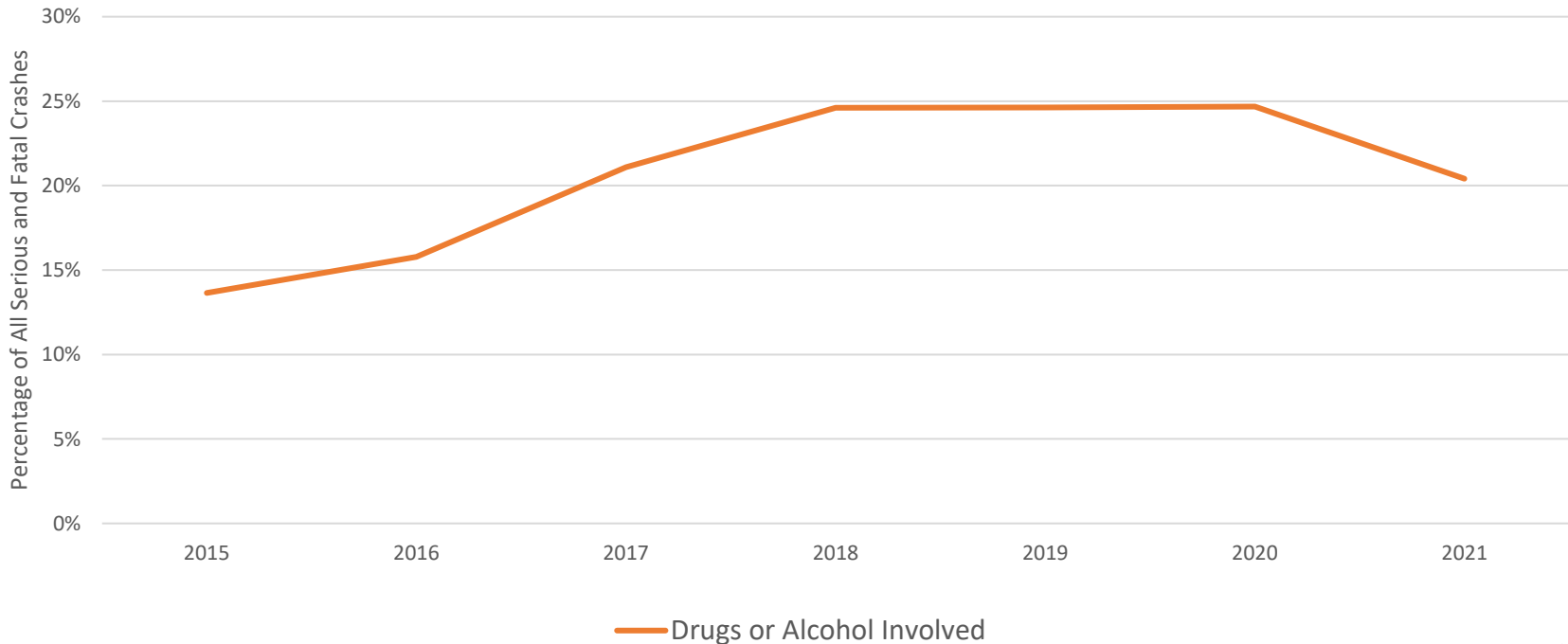
- The percentage of serious injury and fatal crashes that involve pedestrians or cyclists is increasing
 - Percentage involving pedestrians is consistently greater



Tracking Trends in Fatal and Severe Injury Crashes



- The percentage of serious injury and fatal crashes that involve drug or alcohol impairment is greater now than it was 5 years ago



Engineering and Enforcement: Safety Corridors



Initial Program Corridors

- Broadway Road, Priest Drive to Railroad (Farmer)
- Baseline Road, Rural Road to Country Club Way
- Scottsdale Road, Curry Road to Continental Drive

**SAFETY CORRIDOR
STRICT ENFORCEMENT**



Tempe Vision Zero

Tempe PD Traffic Bureau Mission Statement



- Reduce Collisions and enhance safety on our roadways through purposeful education and enforcement.



Tempe Police 3 C's



Community Policing



Community Engagement



Collaborative Leadership

- Bicycle/Pedestrian Education & Diversion Program
- Bicycle/Pedestrian Lights
- GOHS Funded Education and Enforcement Grants
 - CAPP, Bicycle/Pedestrian, Occupant Protection and STEP
- Community Meetings/Collaboration
- Partnerships
 - Traffic Engineering
 - SPARC (Strategic Planning, Analysis and Research Center)
- Education with Vulnerable Road Users
 - Pedestrians, bicyclists, scooters

Speed Feedback Sign Pilot Project



- Citywide speed limit reductions did not pass
- Identify targeted areas where 85th percentile speed is more than 10 MPH greater than posted



Mid-Block Pedestrian Crossings



- Mid-block pedestrian crossings to help reduce the instance uncontrolled crossings
- Identify the best mid-block treatment for each case



Pedestrian Signals



Striped Crossing



Flashing Beacons

Adding Sidewalks



- Many neighborhood streets are missing sidewalks, or have sidewalks without ADA ramps
 - Neighborhood local streets are routes to transit
 - Missing sidewalk on one side might increase mid-block crossing behavior



Other Up-Coming Projects



- Leading Pedestrian Intervals
 - Locations where pedestrians are not high volume
- Update to our policy on High Visibility Crosswalks
 - Draft policy update completed
 - Going to Peer Review in January
- Continuation of existing initiatives
 - Identify additional safety corridor opportunities
 - Targeted education campaigns
 - Upgraded street lighting project



Questions?

MEMORANDUM



TO: Human Services and Community Safety Committee
FROM: Naomi Farrell, Human Services Director
DATE: January 28, 2022
SUBJECT: Tempe Family Advocacy Center Update

Purpose

The following is an update on the Tempe Family Advocacy Center Task Force's efforts to implement a Family Advocacy Center (FAC) in the City of Tempe. In brief, staff have been working diligently toward opening the facility in FY22. While unexpected delays have arisen, the task force is hopeful that we will complete a lease agreement and begin service this fiscal year.

Current Status

With Mayor and Council's support, the FY22 budget includes funds to implement a Tempe Family Advocacy Center. Specifically, the Capital Improvement Project and General Fund budgets support the lease of a facility to house the FAC over the next five years.

The FAC Task Force, comprised of Tempe Human Services, Tempe Police Department, Arizona State University, and the City Attorney's Office Staff, identified an ideal facility in early fall 2021. Over the next few months, the task force engaged in negotiations with the property owner in hopes of completing a lease agreement by December 2021. Members of the City Attorney's Office worked tirelessly to ensure the City's needs were met in the lease agreement while being as amenable as possible with the property owner. Sadly, an agreement could not be reached.

In parallel, staff also attempted to negotiate a lease agreement with a second property owner as a backup option. During initial discussions, the task force was informed by the property owner that they were seeking a lease agreement with a lessee that can contribute to client referrals to surrounding businesses. Our mission and function do not meet this requirement.

Currently, the task force has initiated negotiations with a third property owner. Early discussions and space planning activities have been very positive, which support the task force's plan for a grand opening before the end of FY22.

Next Steps

While the above update is not ideal to the task force's original timeline, all of the team's hard work is transferrable to the newly identified location, specific to space planning, contract needs, tenant improvement methods, etc.

Negotiations to formalize a lease agreement between the City of Tempe and the property owner will begin in the next few days. Once the lease agreement is finalized, it will be sent to Mayor and Council for formal adoption.

In addition, the task force is preparing a CIP request as a permanent solution to the FAC. As part of the City's FY23 CIP budget process, this CIP is intended to transition the FAC from a rental facility to an owned facility at the end of the lease agreement.

Finally, Tempe Leadership has notified the task force that they have selected the FAC as their project for the current leadership class. Tempe Leadership is establishing a fund-raising campaign that will result in furnishing one, or more, of the high use areas in the FAC.

The task force members' commitment and partnership in this endeavor are greatly appreciated.

Sincerely,

Naomi Farrell



Human Services and Community Safety Committee Family Advocacy Center Update

January 28, 2022



Council Priorities



- 1.29 Achieve ratings of "Strongly Agree" or "Agree" with responses of "having a better understanding of trauma associated with violence and its impact on the well-being and safety of my family" greater than or equal to 50% as measured in the CARE 7 Trauma Education and Support Services Survey.
- 1.05 Achieve ratings for responses to "When it comes to the threat of crime, how safe do you feel in your neighborhood?" between 80 and 100 on a scale of 0 (not safe at all) to 100 (completely safe) greater than or equal to the top ten percent of national benchmark



Background

On July 23, 2020 Family Justice Commissioner Mary O'Grady presented to Mayor and Councilmembers the Family Justice Commission's (FJC) support of the development and implementation of a FAC in the City of Tempe. Following this meeting, staff committed to exploring this initiative and created a FAC Task Force.





Key Components of a FAC

- A single facility for all services that includes a secure area for victim/advocate/law enforcement interaction
- Administrative offices for all work groups
- Comfortable rooms for children, teen, and adult victims to receive services
- Examination room appropriate for children and adults
- Special room with equipment to be used for recording interviews
- Two dedicated interview rooms for detectives
- Separate area for counseling services
- Location should be centrally located and conveniently accessible for all our victims



Staff Resources

HSD – CARE 7	Tempe Police Department	ASU Police Department
(1) Victim Advocate Coordinator	(1) Special Victims Unit Sergeant	(1) Special Victims Unit Detective
(4) Victim Advocates	(6) Special Victims Unit Detective	(1) Victim Advocate
(1) Trauma Therapist		
(1) Crisis Intervention Specialist		
(1) Victim Services Counselor		
(1) Comfort Canine		



Progress Update

- Property 1 Negotiations: Fall 2021
- Property 2 Negotiations: Winter 2021
- Property 3 Negotiations: Active

Next Steps



- Enter into and complete lease agreement process
- Complete any necessary tenant improvements
- Support Tempe Leadership
- Grand opening
- Achieve future CIP funding for facility purchase in FY27



Questions



Tempe

Making waves in the desert

MEMORANDUM



TO: Human Services and Community Safety Committee
FROM: Naomi Farrell, Human Services Director
DATE: 1/28/22
SUBJECT: Homeless Solutions Updates

Purpose

The purpose of this memorandum is to provide an update on the Homeless Solutions efforts in the City of Tempe. This memorandum includes our data collection efforts, as well as updates on both the non-congregate shelter and the Temporary Transitional Housing facility, the ASU partnership, current recruitment status, Project Connect, and the upcoming Point in Time Count.

Data Collection

HOPE's current data collection efforts currently include metrics reflecting every outreach engagement they have completed. This includes if the interaction was a general engagement or case management and the location of the city these efforts are taking place. General engagement can be defined as interactions to support rapport and trust building and can include providing tangible items as support, such as socks, hats, food or water. For these reporting purposes, case management is defined as engagement in services or resources with HOPE, such as obtaining vital documents for housing, reconnecting with a mental health provider, or accepting and entering shelter. In addition, data collection includes the number of individuals that accepted and entered shelter through HOPE, the number of individuals housed into their own apartment from the street, and how many individuals HOPE was able to divert from homelessness by reconnecting them with family or friends for housing.

Additional metrics will be collected in upcoming months to include tracking of outreach by zone. Also, data will be collected on what city an individual's homelessness started, the number of new engagements, what resources HOPE connected individuals to, such as the emergency room, mental health providers, MVD, and if HOPE provided tangible items such as food, blankets, etc.

Current fiscal year 2021-2022 data collection indicates over 5700 interactions in the community between HOPE and individuals experiencing homelessness. This number is indicative of the significance and importance of ongoing, repeated interactions with individuals experiencing homelessness. We know it takes multiple interactions over time for individuals experiencing homelessness to agree to engage in services and accept shelter. HOPE uses rapport and trust building opportunities to support individuals and families experiencing homelessness in connecting with shelter and housing. To date, this fiscal year HOPE has had 125 people accept shelter originating directly off the street. These individuals were connected to the City's non-congregate shelter or partnering organization's shelters. HOPE has successfully housed 43 individuals living on the street by assisting them in utilizing housing programs they were connected to, such as emergency housing vouchers or Housing Choice Vouchers, and provided them assistance in securing and moving into their own rental. HOPE reconnected 26 individuals that were experiencing homelessness with their support systems for them to be diverted from homelessness and safely housed with family or friends.

Non-Congregate Shelter and/or Temporary Transitional Housing

Temporary Transitional Shelter Facility

All residents formerly at the non-congregate shelter have safely and successfully moved to the new shelter at the hotel formerly known as the Rodeway Inn. Resident room and laundry room renovations have been completed and currently there is construction taking place on operational spaces with an anticipated completion date next week. HOPE staff are providing daily support at the shelter, operating out of a temporary space on site. Rooms remain full and as vacancies come available, HOPE is filling them with individuals accepting shelter during street outreach efforts. Residents are reporting high satisfaction with the rooms and amenities, such as the laundry.

Non-Congregate Shelter Facility

We are very thankful for the opportunity to operate 50 additional rooms of non-congregate shelter. At this time, Homeless Solutions and the Social Services Division are in the process of finalizing operational and programmatic preparatory steps for entering individuals experiencing homelessness into rooms.

ASU Partnership

Our new ASU partnership, implemented January 1st 2022, has allowed for two additional HOPE specialists to be added to the HOPE team. This increases the number of HOPE specialists serving the City of Tempe from 9 to 11. HOPE has reorganized their outreach strategy to expand to have Tempe divided into four geographic zones, each with a dedicated outreach team, as well as it has allowed for HOPE to provide service through street outreach seven days a week instead of just five. This new approach more evenly distributes resources among high-demand areas, provides a more consistent and visible presence, and supports more frequent and proactive engagements with individuals experiencing homelessness.

Recruitment

Of the 11 allocated outreach positions, there are three permanent HOPE specialist positions vacancies, as well as the two ASU funded positions, for a total of five available positions. The recruitment process is in the interview stage with five highly qualified applicants scheduled for interviews on February 2nd, 2022. The recruitment remains posted should another round of candidates need to be considered for interviews.

Project Connect

Project Connect took place on January 11th at the University Presbyterian Church in Tempe. This was a hugely successful event at which over 30 community resource partners came together to table an event where resources for individuals experiencing homelessness were accessible at one central location with a unified goal of supporting these individuals into shelter or housing. Preliminary data showed at least 155 individuals identifying as homeless were served at this event, with approximately 40 individuals speaking with the team at the Tempe Works booth. HOPE specialists spent the day providing transportation for individuals wanting to attend the event from various points of Tempe, and then returning them to their destination at the end of the event. HOPE housed a father and his daughter who were living in their car directly into the shelter at the event, as well as a single male who engaged with the HOPE team and accepted shelter.

Point in Time

The upcoming Point in Time Count for the City of Tempe is taking place on January 25th from 5:30am to 12pm. Volunteers have completed the training and are excited to participate in the event, utilizing CDC precautions and recommendations. We have had a strong response from the community for volunteers for the event and at this time have created a waitlist for participation. The most recent formal Point in Time Count in 2020 resulted in approximately 400 individuals experiencing homelessness in Tempe. This Point in Time is entirely paperless which allows us to have preliminary data in real time for the event. The Homeless Solutions Manager will be working closely with MAG's analytics team to get finalized data from the event over upcoming weeks.

Human Services & Community Safety Committee

Homeless Solutions Update

January 28, 2022

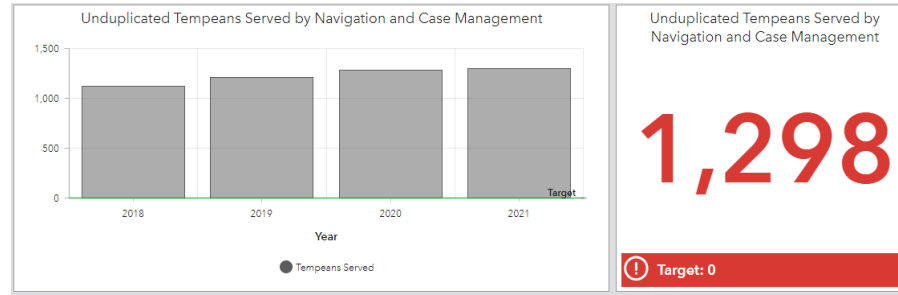


Tempe

Making waves in the desert

Council Priorities

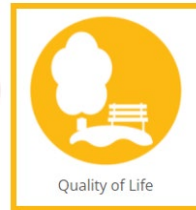
- 3.28 Ending Homelessness
- 3.37 Mental Health & Wellness



Safe and Secure
Communities



Strong Community
Connections



Quality of Life



Sustainable Growth
and Development



Financial Stability
and Vitality

Purpose

- Data Collection
- Non-Congregate Shelter and Temporary Transitional Housing
- ASU Partnership
- Recruitment
- Project Connect
- Point in Time Count





HOPE Defined

Established in 2006 with two part time outreach specialists, Tempe's Homeless Outreach Prevention Effort (HOPE), has now expanded to meet the needs of the City with 11 HOPE specialists.

HOPE provides:

- Street Outreach
- Case Management
- Direct Access to Shelter



HOPE Defined

Street Outreach:

- Ongoing engagement to build rapport
- Connection with services
 - Vital documentation, mental health and medical resources, housing planning and navigation, shelter, and more
- Ongoing engagement to build rapport
- Connection with services



Data Collection



Currently data metrics:

- General Engagement: Interactions to support rapport and trust building
- Case Management: Engagement in services/resources through HOPE to lead toward housing and ending homelessness
- Number of shelter acceptances/entry
- Number entered directly into own rental
- Number diverted/reconnected with family or friends for



Data Collection FY21-22

	General Engagement	Case Management	Total Interactions	Immediate Shelter	Housed	Diverted
July	250	271	521	17	10	2
August	477	290	767	41	7	1
September	658	240	898	22	5	9
October	954	168	1122	13	2	4
November	1137	266	1403	12	7	10
December	831	238	1069	20	12	0
Totals:	4307	1473	5780	125	43	26



Data Collection



Upcoming implemented metrics:

- Outreach by zone
- Location where homelessness started
- Number of new engagements
- Type of resource connection made or provided



Non-Congregate Shelter & Temporary Transitional Housing

Temp. Housing Facility:

- Residents successfully moved in
- Operational space construction completion estimated by January 28th
- Full occupancy being maintained with HOPE outreach efforts
- High satisfaction from residents

Non-Congregate Shelter:



ASU Partnership



Action Items:

- HOPE has expanded from 9 to 11 members with recruitment currently in process
- Tempe is now divided into 4 geographical zones each with a dedicated HOPE team
- HOPE has extended coverage hours from 5 days a week to 7 days a week



ASU Partnership



Impacts since January 1st implementation:

- A more even distribution of HOPE outreach efforts
- A more consistent and visible HOPE presence
- More frequent and proactive engagements



Recruitment

Current HOPE Available Positions: 5

- 3 permanent HOPE Specialists
- 2 ASU Funded HOPE Specialists

5 interviews are scheduled for February 2nd, 2022

Positions remain posted if additional candidates are needed





Project Connect



January 11th, 2022

University Presbyterian Church

- 30+ partnering organizations
- 155 individuals served
- HOPE provided transportation
- 40 individuals engaged with Tempe Works
- Individuals and families successfully sheltered from event



City of Tempe 2022 Point in Time Count

January 25th, 2022

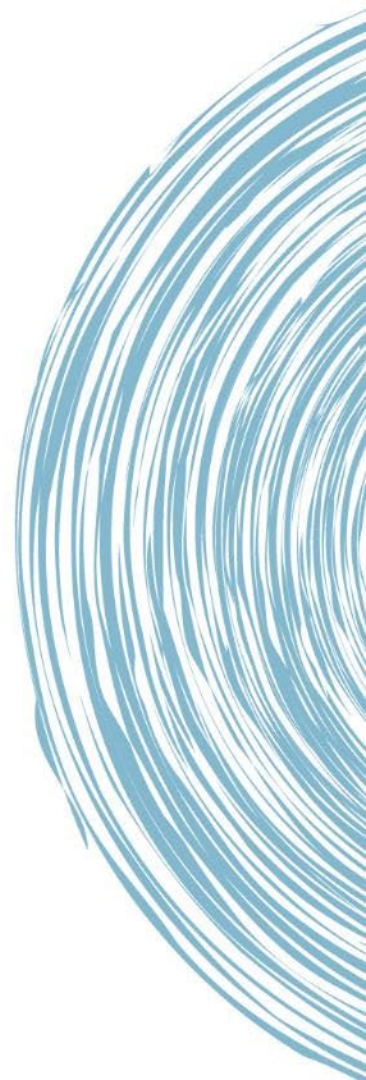
5:30am-12:00pm

Volunteers trained for the event on January 18th and 20th

2020 Point in Time Count: approximately 400 individuals experiencing homelessness

Paperless Count:

- Preliminary data in real time
- Final data from MAG in upcoming weeks





Questions?